

# Alexa Stough Chilcutt

The University of Alabama  
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## EDUCATION

### **Ph.D., Communication and Information Sciences**

The University of Alabama (May 2009)  
Emphasis: Organizational Communication  
Cognate: Management  
Dissertation Title: *An Initial Examination of Leadership and Team Communication Behaviors within the Organizational Environment of a Dental Practice*  
Advisor: Dr. Thomas E. Harris

### **Master of Arts, Advertising & Public Relations**

The University of Alabama (May 2006)  
Thesis: *The "Reality" of Southwest: A Content Analysis of Managing Organizational Impression Tactics During a Season of 'Airline'*  
Advisor: Dr. Karla Gower

### **Bachelor of Arts, Communication and Public Relations**

Mississippi University for Women (May 2002)  
Major: Communication and Public Relations  
Minor: Kinesiology

## EXPERIENCE

### **Associate Professor, Director of the Public Speaking Program**

University of Alabama – Department of Communication Studies  
(August 2010-Present)

Administer and teach a large-lecture format, a multiple-sectioned course, of public speaking instruction. Train, manage and evaluate lab assistants who teach performance labs. Work with the Department Chair to maintain and ensure consistency throughout the program. Help to design course materials and provide evaluations of learning outcomes. Teach additional communication course in the spring semester.

### **Director of Communication Skills**

University of Alabama, Birmingham School of Dentistry  
(June 2009- July 2010)

Created and implemented communication and interpersonal skills training and assessment into the four year dental program. Developed and taught seminar courses on the topics of effective dentist-patient communication, group leadership, and conflict

management. Evaluated interpersonal skills of junior and senior dental students during clinical rotations. Provided seminars on the topics of effective communication, leadership and team dynamics to specialization program residents. Organized and managed third-year case-based education course.

**Graduate Teaching Instructor, University of Alabama**  
(2006-2009)

*COM 460/560 Group Leadership* (Fall 2006, Fall 2007)  
*COM 225: Small Group Communication* (2007-2009)  
*COM 123: Public Speaking* (Spring 2007, Spring 2008, Fall 2008)  
*APR 433: Public Relations Campaigns* (Spring 2009).  
*COM 460: Communications Capstone Course* (Spring 2009)

## **PUBLICATIONS**

- Chilcutt, A. S., Druey, D. (2011). Using Strategic Analysis to Improve Your Practice. Georgia Academy of General Dentistry newsletter, *GAGD Explorer*, Winter.
- Chilcutt, A. S., Druey, D. (2011). The Importance of Creating a Team Agreement. Georgia Academy of General Dentistry newsletter, *GAGD Explorer*, Fall.
- Chilcutt, A. S. (2010). Recognizing Negative Leadership Behaviors. *Academy of General Dentistry national newsmagazine, AGD Impact*, 38(9).
- Chilcutt, A. S. (2010). Introduction to Effective Communication Skills. *MedEdPORTAL*: <http://services.aamc.org/30/mededportal/servlet/s/segment/mededportal/?subid=7926>
- Chilcutt, A. S. (2009). Exploring Leadership and Team Communication Behaviors within the Organizational Environment of a Dental Practice. *The Journal of the American Dental Association*, 140(10), 1252-1258.
- Chilcutt, A. S. (2009). Leadership and Team Communication Behaviors That Make a Difference. *Georgia Academy of General Dentistry GAGD Explorer*, Winter.
- Chilcutt, A. S. (2009). Reality Is Greater than Fiction: How Southwest's Reality Show 'Airline' Acted as a Public Relations Tool in Managing Organizational Impressions. *Public Relations Journal*, 3(3).

## **CONFERENCE PRESENTATIONS**

- Chilcutt, A. (March 14, 2011). Introduction to Effective Communication Skills. Published teaching resource presented at the American Dental Education Association Annual Conference in San Diego, California.
- Chilcutt, A. (January 27, 2011). Large Lecture and Interactivity. Basic Course Directors Conference in Birmingham, Alabama.

Chilcutt, A. S. (February 27, 2010). The Big Idea of Small Groups: Facilitating Case-Based Education. Session Speaker: Faculty Advancement Training Program. 87th American Dental Education Association Annual Session in Washington, D.C.

Chilcutt, A. S. (April 9, 2009). Viewing Disability as Adaptability. Paper presented at the Popular Culture Association Conference in New Orleans, Louisiana.

Chilcutt, A. S. (March 22, 2008). Southwest Airlines as a Learning Organization. Paper presented at the Popular Culture Association Conference in San Francisco, California.

Chilcutt, A. S. (February, 2007). Reality is Greater Than Fiction: Reality Television and Public Relations. Paper presented in a poster session at the Association for Education in Journalism and Mass Communication Conference in Washington, D.C.

Chilcutt, A. S. (January, 2007). What's The Story? Teaching idea for public speaking presented at a G.I.F.T.S. session at the 2007 National Communication Association in Chicago, Illinois.

Chilcutt, A.S. & Gonzenbach, W. J. (November, 2006). American Family Radio news: Accurate, objective, and Christian? Paper presented at the International Conference of Fundamentalism and the Media in Boulder, Colorado.

## **ACADEMIC SERVICE**

Peer-Reviewer for the *Journal of Dental Education* (January, 2010-Present).

Articles reviewed:

Manuscript ID 0049 Oct 10 JDE entitled "The Relationships between Dental Students' Personality Types and Learning Preferences"

Manuscript # 0010 Oct 11 JDE entitled "Exploring the Predictive Ability of Two Effective Therapeutic Communication Skills Assessment Tools"

Research Experience for Undergraduates / UA Engineering: Teaching Support (Summer, 2011). Effective Communication, Technical Writing, and Presentation Skills.

Trainer for UA Human Resource Staff Development Program (2009-Present).

Create and provide the following staff development programs:

- *Interpersonal and Group Communication Skills;*
- *It's Not Just What You Say, But How You Say It: Effective Presentation Skills, Tips, and Techniques (I & II);*
- *E-mail and Telephone Etiquette.*

Communication Consultant, University of Alabama Family Medicine Residency Program (2009-Present)

Provide communication and interpersonal skills training programs during orientation for incoming residents and leadership and team communication programs for senior residents. Provide one-on-one coaching services to residents who are written up due to poor communication skills.

## **Campus Programs**

Faculty Panel for Freshman Forum's FYE: First Year Experience (February 1, 2012).

Communication and Relationship Building. Program for Freshman Forum's FYE: First Year Experience (November 7, 2011).

Basic Public Speaking Skills. Program for Leadership UA (November 15, 2011).

Communication Skills. Program for Student Support Services: First Generation Students (November 17, 2011).

Strategic Planning and Message Creation. Consulting for A.I.M.E. Alabama Innovation and Mentoring of Entrepreneurs (December 09, 2011).

Effective Presentations workshop for University of Alabama Child Development Center Staff (January 10, 2011).

Effective Presentations. Workshop for UA Admissions Office, University Stewards (October 11, 2010).

Interpersonal Communication Skills. Workshop for UA School of Social Work. (September 20, 2010).

Leadership and Team Communication workshop (July 16, 2010); Effective Presentations workshop (July 28, 2010) for UA Capstone International Academic Program.

## **Professional Public Speaking**

Chilcutt, A., Druey, D., & Livermore, J. (March 4-6, 2011). Leadership, Vision, and Team Communication. Georgia Academy of General Dentistry Mastertrack IV Program in Atlanta, Georgia.

Chilcutt, A. & Druey, D. (January 14-15, 2011). Inside-Out: Communicating Effectively With Your Team and Public. Seminar presented at Georgia Academy of General Dentistry Symposium in Atlanta, Georgia.

Chilcutt, A. & Hays, H. (September 22, 2010). Leadership: The Real Deal; (September 23) Texts & Tats – Motivating and Working with Generation Y. Programs presented at the Southeast Credit Union Management Association Annual Conference in Destin, Florida.

Chilcutt, A. (August, 20, 2010). The Team Approach to Risk Management. Seminar presented at the Dental Hygiene Symposium in Birmingham, Alabama.

Chilcutt, A. (April 16, 2010). The Communication and Evaluation Practices Involved in Hiring and Firing. UAB Continuing Education Faculty Day in Birmingham, Alabama.

Chilcutt, A. (December 3 & 17, 2009). Communication and Interpersonal Skills; Leaderships, Teams, and Best Practices. Training seminar for the UAB SOD Orthodontic Residency Program in Birmingham, AL.

Chilcutt, A. (August 22, 2009). Hygiene Services: From Ordinary to Extra-ordinary. Seminar presented at the Dental Hygiene Symposium in Birmingham, Alabama.

Chilcutt, A. (January 30, 2009). Creating and Leading an Effective Dental Team UAB School of Dentistry Alumni Association Annual Meeting in Birmingham, Alabama.

## **PROFESSIONAL EXPERIENCE**

**Commercial Advertising Spokesperson** (2006-2009) Bassett Furniture Stores; AL, MS, LA.

**Director of Development & Marketing**, Annunciation Catholic School. Columbus, Mississippi (1999-2004).

Created all marketing and development materials, planned and executed all recruiting and fundraising events. Worked with newspapers and television stations to publicize upcoming events and student accomplishments.

## **HONORS AND AWARDS**

Outstanding Teaching by a Doctoral Student, University of Alabama College of Communication and Information Sciences Nominee (2009)

Second Place, University of Alabama Graduate Student Association Thesis and Research Conference (February, 2007)

Earl Nightingale Scholarship Recipient, National Speakers Association, (2004)  
\$4,000

## **REFERENCES**

Ann Marie Karaki, BA, MA

Director, Continuing Dental Education

University of Alabama at Birmingham School of Dentistry

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Mark D. Nelson, Ph.D.

Vice President for Student Affairs and

Vice Provost for Academic Affairs

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Thomas E. Harris, Ph.D.

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